

## How to resolve an issue where *Screencast* cannot save your recording

### Ensure you have enough disk space

Screen recordings can be quite large. Depending on your quality settings, *Screencast* needs up to 680 MB of disk space per minute of recording.

### Ensure *Screencast* has permission to record your screen

Open the *System Preferences* app.

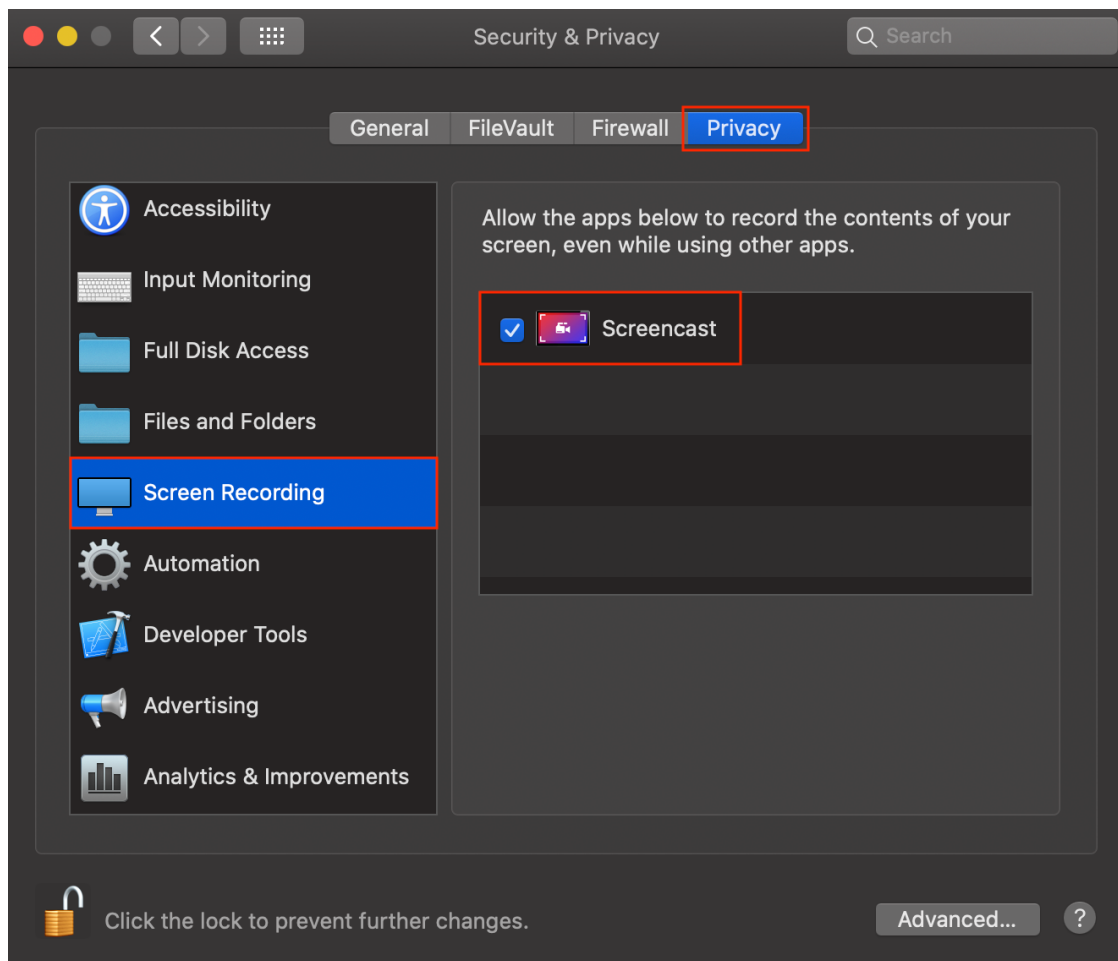
Click on *Security & Privacy*.

Click on *Privacy* in the tab bar.

Click on *Screen Recording* in the side bar.

You should see *Screencast* in the table on the right. If not, try capturing a test screen recording using *Screencast* again, and reopen the *System Preferences* app.

Set a checkmark next to *Screencast*. If the checkmark is not clickable, click on the lock in the bottom left corner and enter your password to unlock the screen.

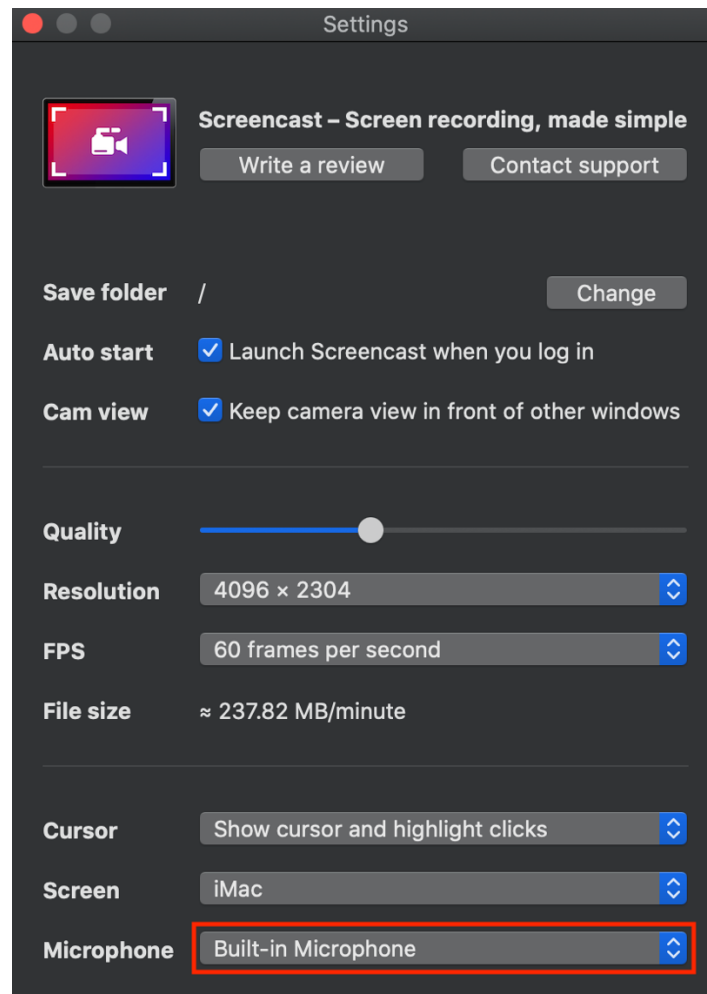


## How to resolve microphone issues in *Screencast*

Ensure microphone input is selected

Open *Screencast* settings via the *Screencast* menu.

Make sure the correct microphone is selected.



Ensure microphone input is enabled

Open the *Screencast* menu.

Make sure that *Microphone* is checked. If you see no checkmark, click on *Microphone* and reopen the menu to verify.

Ensure *Screencast* has permission to access your microphone

Open the *System Preferences* app.

Click on *Security & Privacy*.

Click on *Privacy* in the tab bar.

Click on *Microphone* in the side bar.

You should see *Screencast* in the table on the right. If not, try starting a *Screencast* recording again, with microphone input enabled, and reopen the *System Preferences* app.

Set a checkmark next to *Screencast*. If the checkmark is not clickable, click on the lock in the bottom left corner and enter your password to unlock the screen.

