

## How to resolve an issue where *FinalShot* only records your desktop wallpaper, but none of your open windows

Ensure *FinalShot* has permission to record your screen

Open the *System Preferences* app.

Click on *Security & Privacy*.

Click on *Privacy* in the tab bar.

Click on *Screen Recording* in the side bar.

You should see *FinalShot* in the table on the right. If not, try capturing a screenshot using *FinalShot* again, and reopen the *System Preferences* app.

Set a checkmark next to *FinalShot*. If the checkmark is not clickable, click on the lock in the bottom left corner and enter your password to unlock the screen.

